

# **EXTERNAL SERVICES SCRUTINY COMMITTEE - SAFER HILLINGDON PARTNERSHIP PERFORMANCE MONITORING**

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**Appendix 1** - Safer Hillingdon Partnership Annual Plan 2015/16  
**Appendix 2** - Performance data and trends

## **REASON FOR ITEM**

Appendix 1 - To enable the Committee to comment on performance to date towards the objectives in the 2015/16 annual plan.

Appendix 2 - To enable the Committee to note performance data and trends.

## **OPTIONS AVAILABLE TO THE COMMITTEE**

The Committee is asked to note the contents of the report and ask questions of the chief officers of the Safer Hillingdon Partnership in order to clarify matters of concern in the Borough.

## **SUGGESTED COMMITTEE ACTIVITY**

Members to scrutinise the Safer Hillingdon Partnership's performance from April to December 2015 (quarters one two and three).

## **BACKGROUND PAPERS**

None.

## APPENDIX 1 - Safer Hillingdon Partnership Annual Plan 2015/16

The Safer Hillingdon Partnership Plan (2015/16) identifies 4 priority objectives for action. Within each key objective are a number of projects and targets that are delivered by organisations that make up the Safer Hillingdon Partnership. Performance is reported on a quarterly basis to the Safer Hillingdon Partnership Board. The table below shows the information that was presented to the Board on 17/2/16 to the end of quarter 3 (December 2015).

Objective 1 - Deal effectively with anti-social behaviour				
Project	Target	Q1	Q2	Q3
Deal effectively with ASB reported to the council and take robust enforcement action	ASB cases reported to the council are closed with a successful outcome in 75% of cases.	Q1 81% <b>ON TARGET</b>	Q1 and 2 83% <b>ON TARGET</b>	Q 1 2 and 3 82% <b>ON TARGET</b>
	Reduce reports of ASB made to the police by 10% compared to 2014/15	Q1 2014 - 2,363 Q1 2015 - 2,098 <b>ON TARGET</b>	Q2 2014 - 2,596 Q2 2015 - 2,272. <b>ON TARGET</b>	Q3 2014 - 2,148 Total 7,107 Q3 2015 - 1,982 Total 6,352 Reduction 10.6% <b>ON TARGET</b>
Deal effectively with ASB reported to police and other organisations	Satisfaction levels of reporters of ASB to the council above 70% (2014/15 target 70%, achievement 50%)	Changes have been made to the LBH ASB service to improve customer satisfaction with speed and resolution. These changes need to take full effect before satisfaction levels can be re-assessed. Other measures will be used in Q4 to measure performance from case data (such as average time taken to complete a case) and consideration will be given to how best to measure customer satisfaction later in 2016 after the summer peak period.		

Objective 2 - Identify and work with vulnerable residents to reduce victimisation				
Project	Target	Q1	Q2	Q3
Deliver effective support and prevention services to victims of	Reduce number of repeat cases presented to DV MARAC compared to 13 repeat cases in 2014/15	Number of repeat cases for this quarter: 5 <b>ON TARGET</b>	Number of repeat cases for this quarter: 7 <b>ON TARGET</b>	Number of repeat cases for this quarter: 5 17 year to date <b>MISSED TARGET</b>

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domestic violence				The MARAC co-ordinator has been asked, for Q4, to provide some narrative as to why there has been an increase in the number of repeat cases. Additionally, the domestic homicide review (DHR) currently being conducted has identified areas for improvement within the MARAC process which will be taken forward as part of the DHR recommendations and action plan.
	Ensure pan-London IDVA service (funded by MOPAC) is fully operational and linked into LBH IDVA service	MOPAC have awarded the IDVA service contract to Victim Support. LBH has 2 FTE IDVAs (one of which will focus on repeat victimisation) and 0.5 case worker to be base in the Police Station. Additionally, LBH has 1 FTE IDVA based in MASH and 0.5 caseworker based in Housing. The additional IDVAs are now in post.  <b>ON TARGET</b>		The additional IDVAs are now in post.  <b>ON TARGET</b>
Reduce victimisation by cybercrime	Police cadets to delivery 100 presentations to older residents about protecting themselves against cybercrime	28 presentations delivered  <b>ON TARGET</b>	22 presentations delivered  <b>ON TARGET</b>	33 presentations delivered 88 year to date  <b>ON TARGET</b>
Reduce violence with injury.	Reduce violence with injury by 10% to 2,130 compared to 2,367 in 2014/15	12 mths to June 2014 2,104 12 mths to June 2015 2,413 Increase of 309 (15%)  <b>MISSED TARGET</b>	12 mths to Sept 2014 2,216 12 mths to Sept 2015 2,414 Increase of 198 (9%)  <b>MISSED TARGET</b>	12 months to Dec 2014 2,281 12 months to Dec 2015 2,435 Increase of 154 (7%)  <b>MISSED TARGET (but improving)</b>

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<b>Objective 3 - Identify and work with vulnerable locations to reduce crime, disorder and ASB</b>				
<b>Project</b>	<b>Target</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>
Conduct Home Fire Safety Visits (HFSV) in priority postcodes.	Carry out 2,400 HFSV in Hillingdon, of which, 80% carried out in priority households. (2,197 HFSV carried out 2014/15, or which 82% in priority postcodes)	Year to date target = 600 Year to date actual = 798  <b>ON TARGET</b>	Year to date target = 1,200 Year to date actual = 1,458  <b>ON TARGET</b>	Year to date target 1,800 Year to date actual 2,018  (88% priority households)  <b>ON TARGET</b>
Reduce the number of dwelling fires and arson fires	Reduce number of arson fires to 267	Year to date target = 67 Year to date actual = 71 <b>SOME SLIPPAGE</b>	Year to date target = 134 Year to date actual = 138 <b>SOME SLIPPAGE</b>	Year to date target = 200 Year to date actual = 168 <b>ON TARGET</b>
	Reduce number of dwelling fires to 148	Year to date target = 37 Year to date actual = 32 <b>ON TARGET</b>	Year to date target = 74 Year to date actual = 78 <b>SOME SLIPPAGE</b>	Year to date target = 111 Year to date actual = 110 <b>ON TARGET</b>
Deliver crime reduction projects to vulnerable locations in Hayes town.	Deliver a range of preventative and enforcement action against crime and ASB located in alleyways in Hayes town centre.	Enforcement action conducted this quarter includes: 46 EPA notices issued for duty of care (waste); waste removal at various sites along Botwell Lane, Coldharbour Lane followed by issuing of Community Protection Notices; community meeting between business owners, police and council to advise of duty of care standards; a Fixed Penalty Notice issued from breach of street trading.  <b>ON TARGET</b>	Enforcement action conducted this quarter includes: work with Police and in liaison with the Hayes Town Partnership Chair, regarding drug sellers and users along East Avenue and Coldharbour Lane which resulted in a conviction and clearing of alleyways; enforcements on disused electric substation along the Hayes Canal by Bulls Bridge.  <b>ON TARGET</b>	Enforcement action conducted this quarter includes: 11 warnings and 5 Notices issued for blocking the access to alleyways in Botwell Lane - 1 is now been issued with an FPN; enforcements on disused electric substation completed with full compliance; action plan in place for improvements to Austin Road estate and CCTV replacement in Skeffington Court  <b>ON TARGET</b>

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Reduce the number of burglaries	Reduce total burglary by 5% to 2,454 compared to 2,583 in 2014/15	12 mths to June 2014 2,723 12 mths to June 2015 2,495 Decrease of 228 (8%) <b>ON TARGET</b>	12 mths to Sept 2014 2,673 12 mths to Sept 2015 2,474 Decrease of 199 (7%) <b>ON TARGET</b>	12 months to Dec 2014 2,676 12 months to Dec 2015 2,227 Decrease of 449 (17%) <b>ON TARGET</b>

<b>Objective 4 - Reduce offending and re-offending</b>				
<b>Project</b>	<b>Target</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>
Deal effectively with criminal justice clients with drug misuse problems (LCPF funding)	Minimum 37% (in Q1) of clients identified as having a treatment need will fully engage with DIP treatment services. Increase to 60% by Q4.	88% (14 out of 16 clients) <b>ON TARGET</b>	47% (8 out of 17 clients) <b>ON TARGET</b>	44% (24 out of 55 clients) <b>MISSED TARGET</b>
	Minimum 25% (in Q1) of clients will achieve abstinence from heroin and/or crack within six months of having fully engaged with DIP. Increase to 40% by Q4	53% (10 out of 19 clients) <b>ON TARGET</b>	47% (14 out of 30 clients) <b>ON TARGET</b>	23% (8 out of 35 clients) <b>MISSED TARGET</b>  The service provider for the Drug Intervention Programme has recently changed following a re-tender. The new provider (ARCH) has been working hard to increase service users accessing the programme and feel that the missed target this quarter is based on the surge of clients. A plan has been implemented to address the missed targets (this one and the one below) and ARCH is confident that Q4 target will be achieved.

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	Of those clients who had a treatment need and fully engaged with DIP treatment services, 15% will not have been arrested and charged with drug possession and/or supply within 6 months from the date of engagement with the DIP service.	This target will be reported on in Q4 based on police data.		Self-reporting data shows 42 out of 44 clients report not to have re-offended - 95%
Effectively manage offenders and reduce their re-offending	75% of adult offenders successfully complete their Community Order/Suspended Sentence Order	85% <b>ON TARGET</b>	90% (Pan London Q2 performance in relation to this target is 86%. The performance in Hillingdon in same quarter 136/150 Order are positive terminations in this quarter (ie termination without revocation due to failure/breach)) <b>ON TARGET</b>	Due to a recent IT upgrade the Community Rehabilitation Company are unable to access local information at present. Local data should be restored in Q4
	65% of adult offenders successfully complete their licence/Post Sentence Supervision period without recall/breach	79% <b>ON TARGET</b>	93% (Pan London Q2 performance in relation to this target is 87%. The performance in Hillingdon in same quarter 14/15 licences that terminated in this period are recorded as positive completions) <b>ON TARGET</b>	Due to a recent IT upgrade the Community Rehabilitation Company are unable to access local information at present. Local data should be restored in Q4

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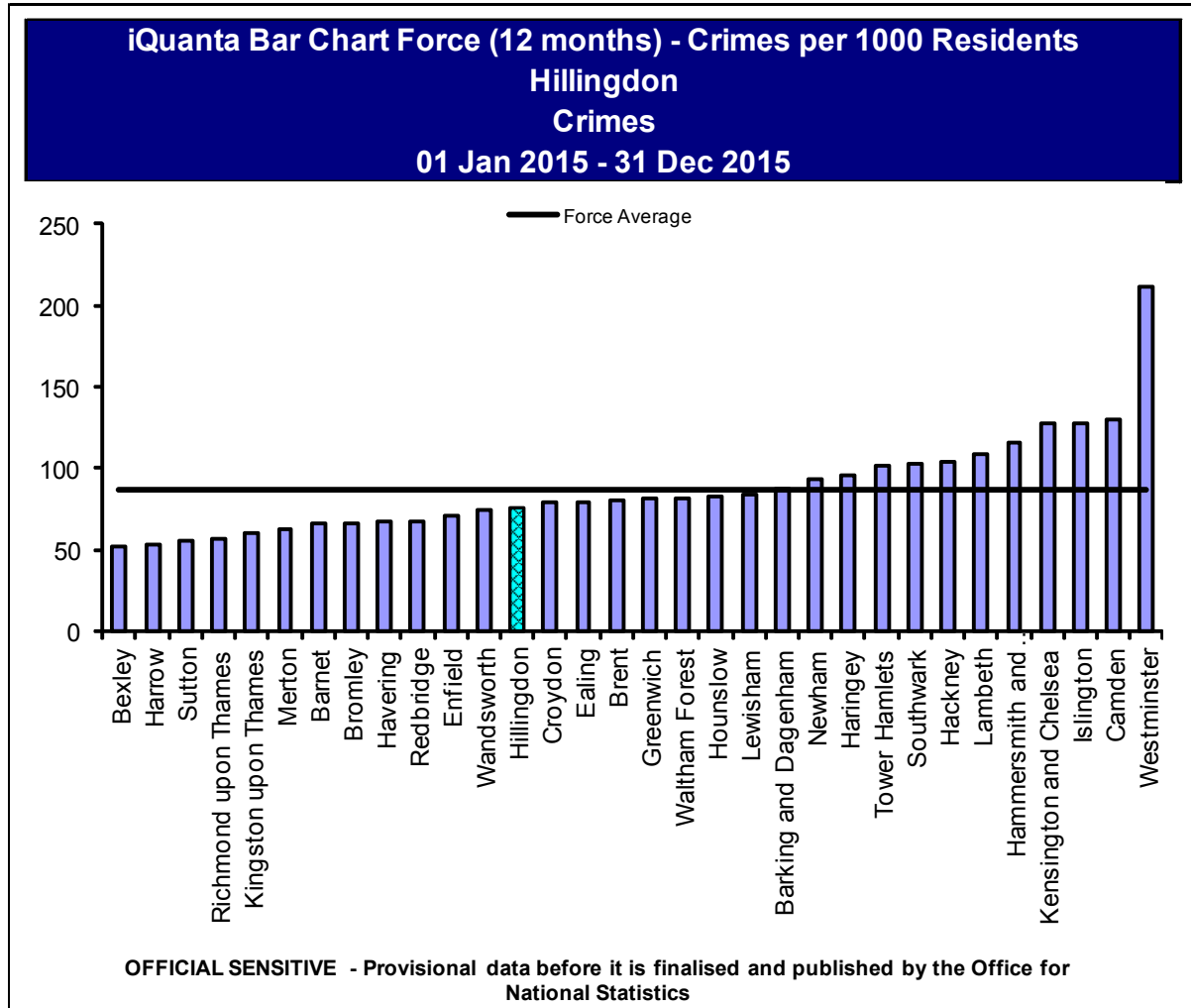
	<p>90% of Offenders complete their Unpaid Work Requirement</p>	<p>86% (N.B. - Pan-London performance is 84%. The slippage against target is being addressed pan-London and auditing activity has recently taken place to identify all those CP cases over 12 months which have hours outstanding. I am working with the senior probation officers to ensure work instructions have been issued, that the hours are being worked or that action has been taken to return the matter to court where a breach has occurred. This activity has been given high priority in the preparation of our forthcoming move into Cohort Working.)</p> <p><b>SOME SLIPPAGE</b></p>	<p>89% (Pan London Q2 performance is 88%. The performance in Hillingdon in same quarter is recorded as 86 cases out of 96 completing in this quarter are recorded as having done so successfully)</p> <p><b>SOME SLIPPAGE</b></p>	<p>Due to a recent IT upgrade the Community Rehabilitation Company are unable to access local information at present. Local data should be restored in Q4</p>
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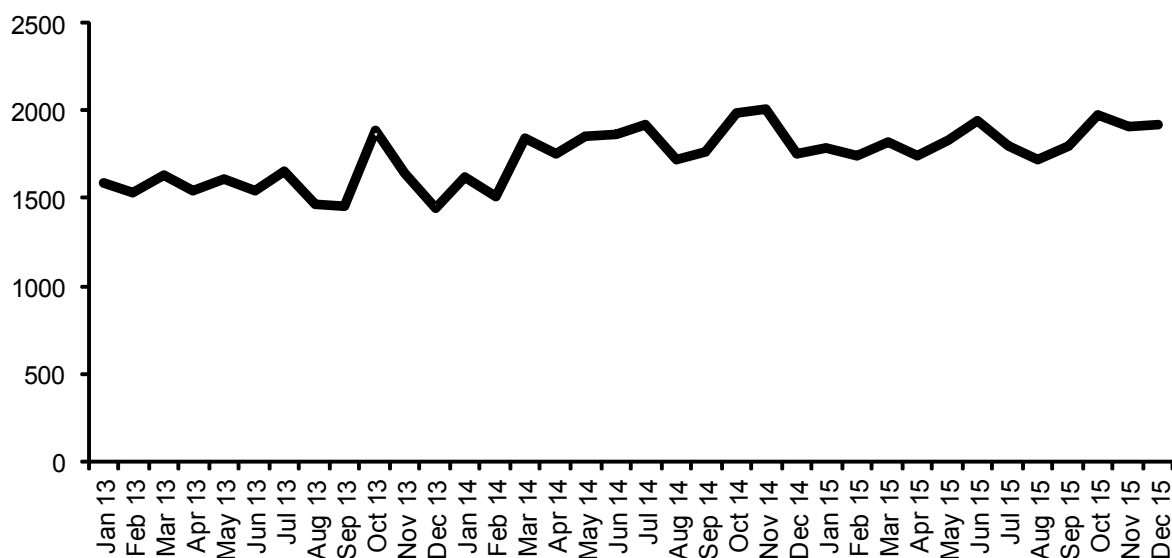
## APPENDIX 2 - Performance data and trends

In addition to the performance tables, Board members are also presented with an overview of crime data for the key crime priorities.





**iQuanta Volume Chart - Crimes  
Metropolitan Police - Hillingdon  
Crimes  
01 Jan 2013 - 31 Dec 2015**



**OFFICIAL SENSITIVE - Provisional data before it is finalised and published by the Office for National Statistics**

<b>Previous Quarter</b>			<b>Current Quarter</b>		
<u>01 Jul 15 - 30 Sep 15</u>			<u>01 Oct 15 - 31 Dec 15</u>		
5,317			<b>Up 488 (9%)</b>		
<u>Jul 15</u>	<u>Aug 15</u>	<u>Sep 15</u>	<u>Oct 15</u>	<u>Nov 15</u>	<u>Dec 15</u>
1,794	1,725	1,798	1,977	1,905	1,923

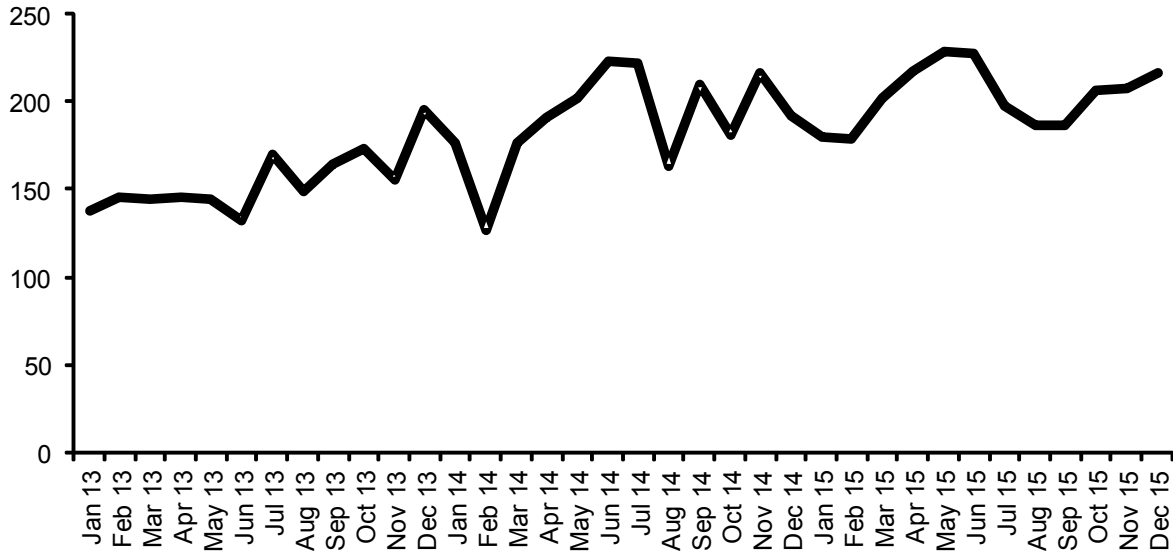
<b>Quarter Previous Year</b>			<b>Current Quarter</b>		
<u>01-Oct-14 - 31-Dec-14</u>			<u>01-Oct-15 - 31-Dec-15</u>		
5,739			<b>Up 66 (1%)</b>		
<u>Oct 14</u>	<u>Nov 14</u>	<u>Dec 14</u>	<u>Oct 15</u>	<u>Nov 15</u>	<u>Dec 15</u>
1,982	2,004	1,753	1,977	1,905	1,923

<b>Previous Year to Date</b>	<b>Year to Date</b>
<u>01 Apr 14 - 31 Dec 14</u>	<u>01 Apr 15 - 31 Dec 15</u>
16,620	<b>Up 22 (0%)</b>
	16,642

<b>Prev Year Ending Selected Month</b>	<b>Year Ending Selected Month</b>
<u>01 Jan 14 - 31 Dec 14</u>	<u>01 Jan 15 - 31 Dec 15</u>
21,604	<b>Up 393 (2%)</b>
	21,997

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**iQuanta Volume Chart - Crimes  
Metropolitan Police - Hillingdon  
Violence with injury (iQuanta)  
01 Jan 2013 - 31 Dec 2015**



**OFFICIAL SENSITIVE - Provisional data before it is finalised and published by the Office for National Statistics**

Previous Quarter			Current Quarter		
01 Jul 15 - 30 Sep 15			01 Oct 15 - 31 Dec 15		
570			<b>Up 60 (11%)</b>		
<u>Jul 15</u>	<u>Aug 15</u>	<u>Sep 15</u>	<u>Oct 15</u>	<u>Nov 15</u>	<u>Dec 15</u>
198	186	186	206	208	216

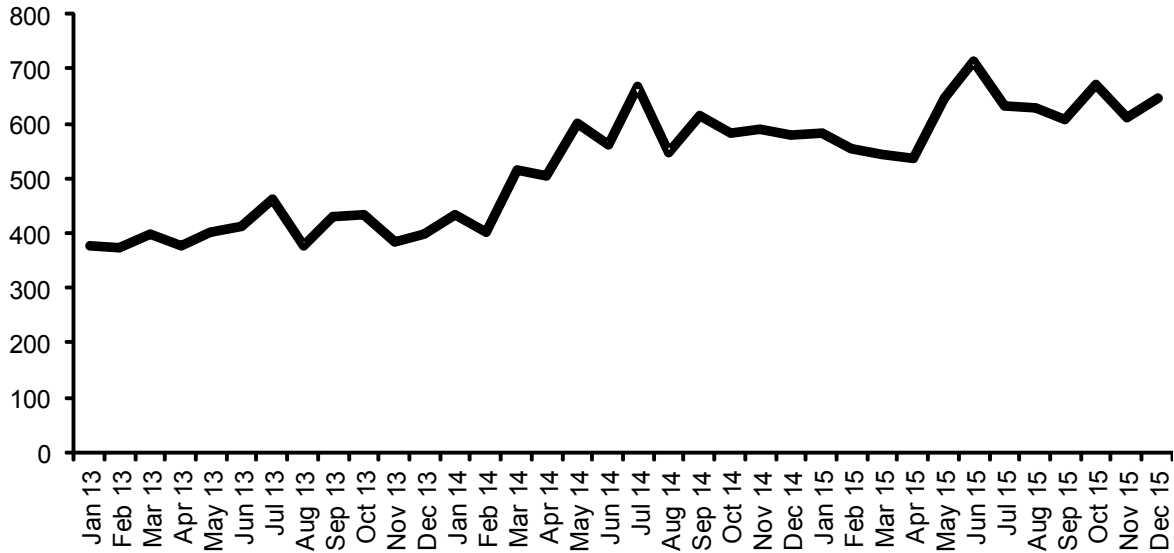
Quarter Previous Year			Current Quarter		
01-Oct-14 - 31-Dec-14			01-Oct-15 - 31-Dec-15		
589			<b>Up 41 (7%)</b>		
<u>Oct 14</u>	<u>Nov 14</u>	<u>Dec 14</u>	<u>Oct 15</u>	<u>Nov 15</u>	<u>Dec 15</u>
181	216	192	206	208	216

Previous Year to Date	Year to Date
01 Apr 14 - 31 Dec 14	01 Apr 15 - 31 Dec 15
1,800	<b>Up 74 (4%)</b>
	1,874

Prev Year Ending Selected Month	Year Ending Selected Month
01 Jan 14 - 31 Dec 14	01 Jan 15 - 31 Dec 15
2,281	<b>Up 154 (7%)</b>
	2,435

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**iQuanta Volume Chart - Crimes  
Metropolitan Police - Hillingdon  
Violence against the person (iQuanta)  
01 Jan 2013 - 31 Dec 2015**



OFFICIAL SENSITIVE - Provisional data before it is finalised and published by the Office for National Statistics

Previous Quarter			Current Quarter		
01 Jul 15 - 30 Sep 15			01 Oct 15 - 31 Dec 15		
1,868			1,929		
<u>Jul 15</u>	<u>Aug 15</u>	<u>Sep 15</u>	<u>Oct 15</u>	<u>Nov 15</u>	<u>Dec 15</u>
632	629	607	671	612	646

**Up 61 (3%)**

Quarter Previous Year			Current Quarter		
01-Oct-14 - 31-Dec-14			01-Oct-15 - 31-Dec-15		
1,751			1,929		
<u>Oct 14</u>	<u>Nov 14</u>	<u>Dec 14</u>	<u>Oct 15</u>	<u>Nov 15</u>	<u>Dec 15</u>
582	589	580	671	612	646

**Up 178 (10%)**

Previous Year to Date		Year to Date	
01 Apr 14 - 31 Dec 14		01 Apr 15 - 31 Dec 15	
5,247		5,691	

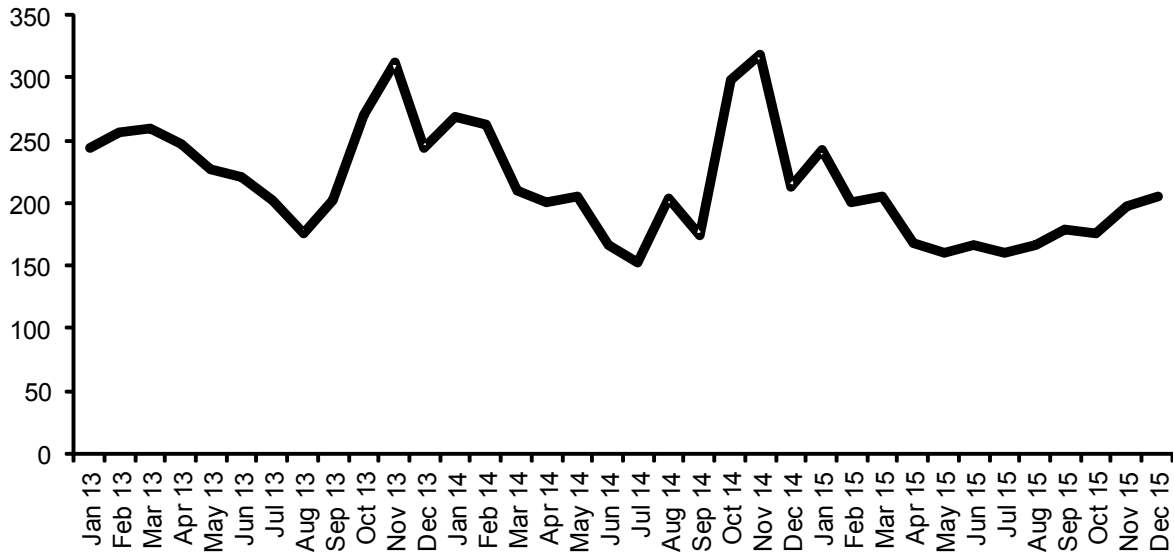
**Up 444 (8%)**

Prev Year Ending Selected Month		Year Ending Selected Month	
01 Jan 14 - 31 Dec 14		01 Jan 15 - 31 Dec 15	
6,599		7,371	

**Up 772 (12%)**

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**iQuanta Volume Chart - Crimes  
Metropolitan Police - Hillingdon  
Burglary  
01 Jan 2013 - 31 Dec 2015**



**OFFICIAL SENSITIVE - Provisional data before it is finalised and published by the Office for National Statistics**

Previous Quarter			Current Quarter		
01 Jul 15 - 30 Sep 15			01 Oct 15 - 31 Dec 15		
506			578		
<u>Jul 15</u>	<u>Aug 15</u>	<u>Sep 15</u>	<u>Oct 15</u>	<u>Nov 15</u>	<u>Dec 15</u>
161	166	179	176	197	205
<b>Up 72 (14%)</b>					

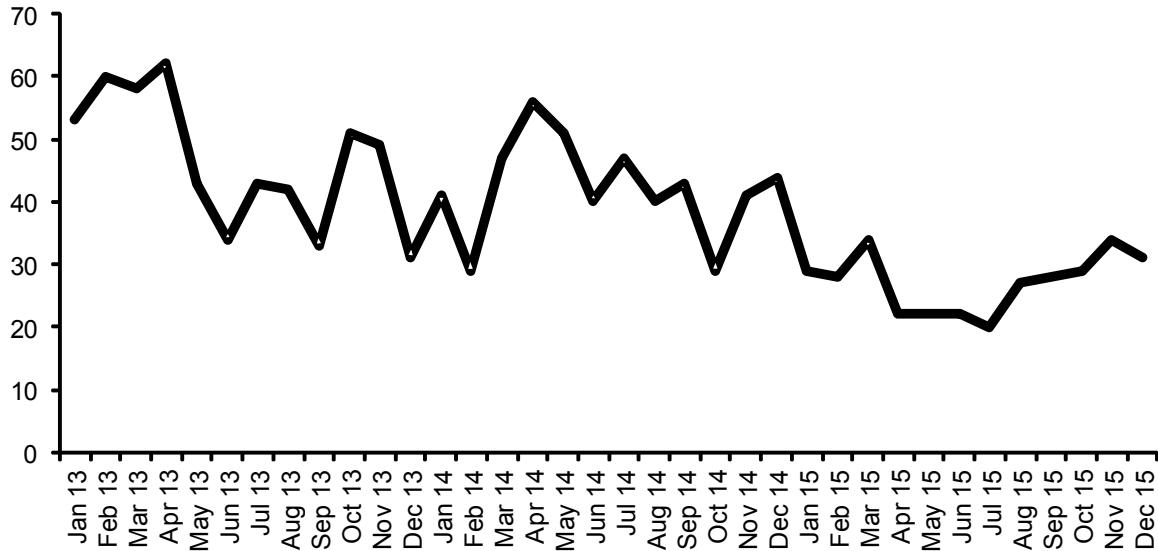
Quarter Previous Year			Current Quarter		
01-Oct-14 - 31-Dec-14			01-Oct-15 - 31-Dec-15		
830			578		
<u>Oct 14</u>	<u>Nov 14</u>	<u>Dec 14</u>	<u>Oct 15</u>	<u>Nov 15</u>	<u>Dec 15</u>
298	319	213	176	197	205
<b>Down 252 (30%)</b>					

Previous Year to Date		Year to Date	
01 Apr 14 - 31 Dec 14		01 Apr 15 - 31 Dec 15	
1,934		1,580	
<b>Down 354 (18%)</b>			

Prev Year Ending Selected Month		Year Ending Selected Month	
01 Jan 14 - 31 Dec 14		01 Jan 15 - 31 Dec 15	
2,676		2,227	
<b>Down 449 (17%)</b>			

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**iQuanta Volume Chart - Crimes  
Metropolitan Police - Hillingdon  
Robbery  
01 Jan 2013 - 31 Dec 2015**



**OFFICIAL SENSITIVE - Provisional data before it is finalised and published by the Office for National Statistics**

Previous Quarter			Current Quarter		
01 Jul 15 - 30 Sep 15			01 Oct 15 - 31 Dec 15		
75			94		
<b>Up 19 (25%)</b>					
<u>Jul 15</u>	<u>Aug 15</u>	<u>Sep 15</u>	<u>Oct 15</u>	<u>Nov 15</u>	<u>Dec 15</u>
20	27	28	29	34	31

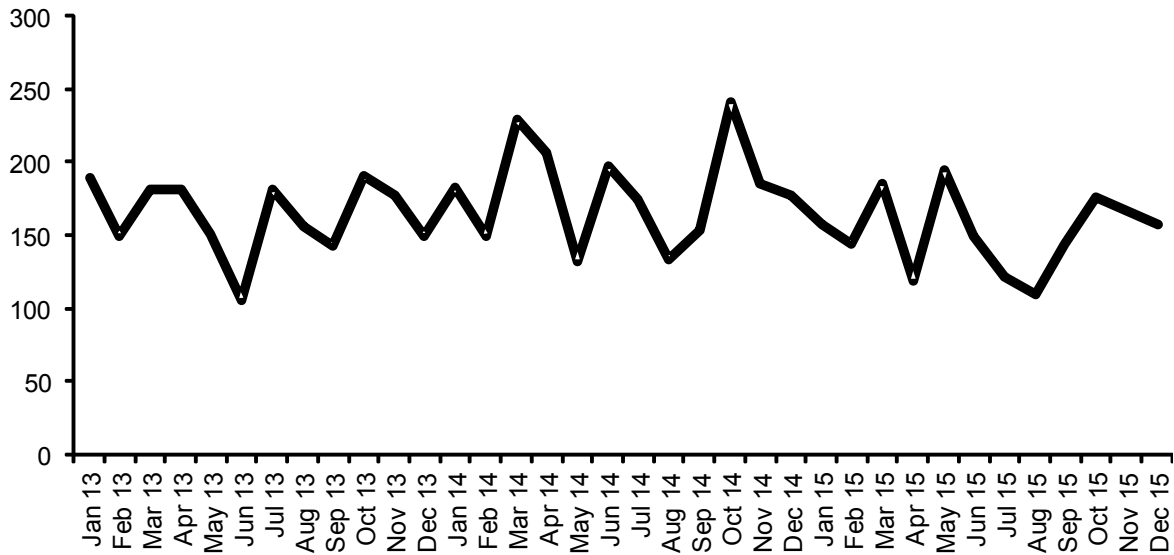
Quarter Previous Year			Current Quarter		
01-Oct-14 - 31-Dec-14			01-Oct-15 - 31-Dec-15		
114			94		
<b>Down 20 (18%)</b>					
<u>Oct 14</u>	<u>Nov 14</u>	<u>Dec 14</u>	<u>Oct 15</u>	<u>Nov 15</u>	<u>Dec 15</u>
29	41	44	29	34	31

Previous Year to Date		Year to Date	
01 Apr 14 - 31 Dec 14		01 Apr 15 - 31 Dec 15	
391		235	
<b>Down 156 (40%)</b>			

Prev Year Ending Selected Month		Year Ending Selected Month	
01 Jan 14 - 31 Dec 14		01 Jan 15 - 31 Dec 15	
508		326	
<b>Down 182 (36%)</b>			

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**iQuanta Volume Chart - Crimes  
Metropolitan Police - Hillingdon  
Theft from a vehicle  
01 Jan 2013 - 31 Dec 2015**



OFFICIAL SENSITIVE - Provisional data before it is finalised and published by the Office for National Statistics

Previous Quarter			Current Quarter		
01 Jul 15 - 30 Sep 15			01 Oct 15 - 31 Dec 15		
376			500		
<u>Jul 15</u>	<u>Aug 15</u>	<u>Sep 15</u>	<u>Oct 15</u>	<u>Nov 15</u>	<u>Dec 15</u>
122	110	144	176	167	157

**Up 124 (33%)**

Quarter Previous Year			Current Quarter		
01-Oct-14 - 31-Dec-14			01-Oct-15 - 31-Dec-15		
603			500		
<u>Oct 14</u>	<u>Nov 14</u>	<u>Dec 14</u>	<u>Oct 15</u>	<u>Nov 15</u>	<u>Dec 15</u>
241	185	177	176	167	157

**Down 103 (17%)**

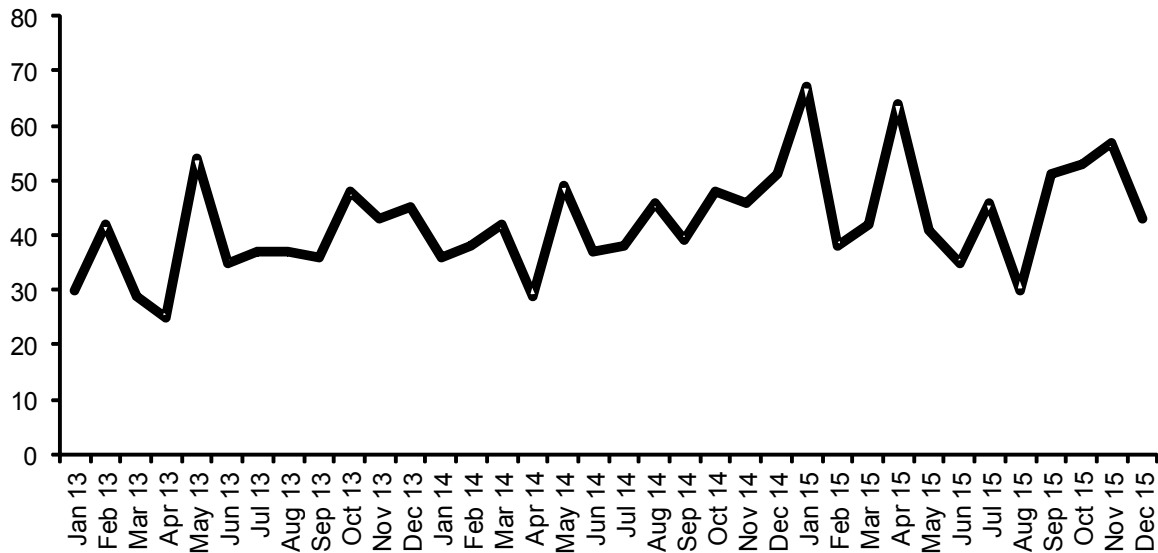
Previous Year to Date	Year to Date
01 Apr 14 - 31 Dec 14	01 Apr 15 - 31 Dec 15
1,600	1,339

**Down 261 (16%)**

Prev Year Ending Selected Month	Year Ending Selected Month
01 Jan 14 - 31 Dec 14	01 Jan 15 - 31 Dec 15
2,160	1,825

**Down 335 (16%)**

**iQuanta Volume Chart - Crimes  
Metropolitan Police - Hillingdon  
Theft of a vehicle  
01 Jan 2013 - 31 Dec 2015**



**OFFICIAL SENSITIVE - Provisional data before it is finalised and published by the Office for National Statistics**

Previous Quarter				Current Quarter		
01 Jul 15 - 30 Sep 15				01 Oct 15 - 31 Dec 15		
127			<b>Up 26 (20%)</b>	153		
<u>Jul 15</u>	<u>Aug 15</u>	<u>Sep 15</u>		<u>Oct 15</u>	<u>Nov 15</u>	<u>Dec 15</u>
46	30	51		53	57	43

Quarter Previous Year				Current Quarter		
01-Oct-14 - 31-Dec-14				01-Oct-15 - 31-Dec-15		
145			<b>Up 8 (6%)</b>	153		
<u>Oct 14</u>	<u>Nov 14</u>	<u>Dec 14</u>		<u>Oct 15</u>	<u>Nov 15</u>	<u>Dec 15</u>
48	46	51		53	57	43

Previous Year to Date			Year to Date	
01 Apr 14 - 31 Dec 14			01 Apr 15 - 31 Dec 15	
383		<b>Up 37 (10%)</b>	420	

Prev Year Ending Selected Month			Year Ending Selected Month	
01 Jan 14 - 31 Dec 14			01 Jan 15 - 31 Dec 15	
499		<b>Up 68 (14%)</b>	567	